



## JOB DESCRIPTION – BUSINESS INTELLIGENCE CONSULTANT

### – A typical project at Kapacity, and how you would be working as BI Consultant

BoConcept was facing challenges due to two business intelligence solutions operating simultaneously. Thus, the purpose of the initial meeting with Kapacity's **project manager, technical lead and two developers** was to gain an understanding of the problems concerning the current set-up. It was important for **the team** to identify the core of the problem both commercially and technically and meeting the customer at eye level.

The role of the **technical lead** was to actively collaborate and critically challenge customer notions regarding architectural design and together with the **developers** provide excellent professional knowledge as a way of ensuring compliance between sale and delivery. The **project manager's** role was to clear expectations and set the framework for the project.

The following step was to clarify methods, concepts, ratios and priorities and **two relevant BI consultants** were assigned to the project. **The architect** participated when discussing crucial elements regarding design, whereas each **consultant** were either given responsibility for finance or sales as a means of providing ownership. **The developers** were in charge of implementing the architecture while keeping in touch with the customer. **The project manager**

was in charge of keeping all the strings together and ensuring, that they were meeting crucial deadlines. **Kapacity** as a core value was reflected in the way they all took ownership for the project. In spite of different areas of responsibility, **the team** managed to keep in mind the bigger picture instead of solely focusing on individual assignments.

During the process **the team** worked partly on-site at the office and at the customer's. The latter was an advantage as **the consultants** remained close contact to the customer and was able to provide direct collaboration. Their working approach involved best practice methods which they all worked by and constantly strives to develop. It's a unique agile method that can easily be adjusted according to complexity.

**The team's** expertise was challenged as they faced new types of performance systems, a new technology (SharePoint) etc., as to why it required a good business understanding - especially regarding the distribution problems. However, due to technical collaboration, competencies and commercial clarifications, **the team** managed to successfully implement the solution, which increased speed and efficiency. Data update was much faster, and instead of producing 200 reports in one month, BoConcept was able to solve it in 2 hours.

